Characteristics:

- Facilitator
- Customer oriented
- Composed
- Solution-minded

Responsibilities:

- Answering phones for custom cable orders and questions
- Answering phones for specific precision farming questions
- Answering phones about parts and troubleshooting systems
- Gathering and program monitor systems and testers that have been sold
- Gathering complete orders when cables have been completed
- Helping coordinate and design special projects
- Designing and document custom cables to fill new customer needs and requests
- Occasionally building custom cables as needed due to complexity or timeline
- Checking custom cables and prepare for shipping
- Generating build sheets for inventory and create part numbers for custom cables
- Entering production entries for built cables
- Working with Production Manager to maintain cabling parts and finished good inventory
- Working with other departments related to cabling services and product development
- Developing and sustaining customer relationships based on an understanding of their needs and taking actions consistent with our core values
- Be able to do anything additional asked by General or Operations Manager