

How to Get L^AT_EX Help

Mark Senn <latex@ecn.purdue.edu>
September 17, 2020

Abstract

This document describes how to get L^AT_EX help.

1 Introduction

Send all L^AT_EX questions to
`latex@ecn.purdue.edu`

Send each question in a separate message. Messages should be numbered, starting with 1, on the subject line. For example,

Subject: 1. Where can I find the puthesis template files?

It would be nice if all your questions have a unique number starting with the first question you ever asked. If you forget what number to use, restart with 1 and I'll renumber it.

2 I may need your L^AT_EX input

If you are asking a specific question about why something does not work in your L^AT_EX document send me your L^AT_EX input. Please eliminate as many unrelated errors as you can before sending it. If multiple questions use the same L^AT_EX input you only need to send it once.

2.1 If you use [Overleaf](#)

When your project is open,

1. Click on “Share” near the top right hand corner of the web page.
2. Under “Share with your collaborators” type
`mark@purdue.edu`
3. Change “Can Edit” to “Read Only”.
4. Click on “Share”.

Overleaf will automatically send me email saying you have shared your project.

2.2 If you do not use [Overleaf](#)

List any special commands I need to run to typeset your input. If you don't include any special commands I will assume

```
pdflatex
pdflatex
bibtex
pdflatex
pdflatex
```

Attach a complete example that demonstrates the problem. Making a “[minimal example](#)” that demonstrates the problem would be nice but is not required.

Test the email message by

1. Sending the message to yourself.
2. Creating a new directory.
3. Put the files in the message in the new directory.
4. Run the commands to demonstrate the problem.
5. Delete this new directory once it is no longer needed.

Once you're able to reproduce the problem using your email address, send a copy to
`latex@ecn.purdue.edu`

Revised: September 17, 2020

Created: March 16, 2012