

Lecture #28

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Service Processes & Systems
Dept. of Mechanical Engineering - Engineering Mechanics
Michigan Technological University

Class Location

- ❖ This is our third and last class at Lab 120 (Michigan).

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Service Model

- ❖ Last class in the lab to complete first model “A Small Office”
- ❖ See built model (*solution*) for tips/guidelines (on the projector’s screen)
- ❖ Some conclusions