

PROJECT SUMMARY

To accommodate the COVID-19 testing need, ITaP implemented technical solutions across campus. ITaP outfitted each of the private testing sites with a computer, screen, keyboard/mouse, and webcam/microphone to allow the participant to interact with the vendor representative virtually. Physical Facilities configured these areas to permit complete disinfection between sessions. This project was, and continues to be, directly aligned with the Protect Purdue initiative.

PROJECT IMPACT

This project directly affected members across Physical Facilities. Any 24/7 or critical operations staff member undergoes regular COVID-19 testing. The onsite testing option offers individuals an opportunity to complete the testing requirement near their work area.

PROJECT DETAILS

- Multidisciplinary endeavor - medical advisors, IT professionals, customer service managers, and vendor representatives assisted with identifying and implementing the solution(s).
- Several private testing sites available across the West Lafayette campus
- Numerous COVID tests have been delivered using this workflow

FUTURE PLANS

Although the project deliverables have met the organizational needs, Physical Facilities/ITaP regularly re-evaluates the workflow to improve the customer experience. These sites will likely remain in use for the foreseeable future.