

Resiliency and Efficiency of Complex Enterprise Systems

Purdue University, August 24, 2023 Shiv Saini | Adobe Research



Agenda

- Resiliency and Efficiency of Complex Enterprise Systems
 - Outage Forecasting
 - Causal Graph for microservices
 - Root cause and remediation recommendation using structured and unstructured data
- Selected Recent publications Glimpse into team's ongoing work



About me

- Principal Research Scientist at Adobe Research
- PhD in Econometrics, 2008, University of Wisconsin-Madison
- Current Research
 - Research topics Causal Inference, Time Series Analysis
 - Domain Marketing Attribution, Automated Insights, System Reliability and Efficiency
- Enterprise System Research Agenda



Adobe Research, Bangalore

- Hire in a wide variety of fields
- Summer internship program UG and PhD
- University Collaborations
- University Gift Funding
 - Adobe Research Gift Funding
 - Marketing Research Award

- ML for System Reliability and Efficiency
 - Generative Model Efficiency
 - NL2SQL
- User Modelling for Marketing Decisions
- Multi-modal Content Generation
- Document Understanding



Resiliency and Efficiency of Complex Enterprise Systems

Prevent disruptions from becoming outages





The Register

Photostopped: Adobe Cloud evaporates in mass outage. Hope none of you are on a deadline, eh?

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are on a deadline, eh?

3 weeks ago

YOUTUBE - Published December 14, 2020 9:43am EST

Google lost \$1.7M in ad revenue during YouTube outage, expert says

YouTube and other Google services, such as Gmail, suffered outage Monday morning

By James Rogers | FOXBusiness











Search stocks, ETFs and more







Performance guarantees are a promise to customers











Performance guarantees are a promise to customers



Availability	Downtime/Year
99%	~ 3.5 days
99.9%	~ 8 Hours
99.99%	~ 52 minutes
99.999%	~ 5 minutes

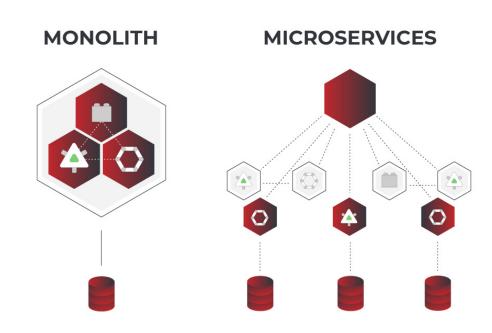




Microservices



- Distributed System Architecture
- > Complex dependencies among components
- Scalable and flexible development
- Managed by individual self-contained teams
- Large-scale and complex architecture





Microservice Health Diagnosis

- > Vulnerability is common in microservices
- Goal: Lower time to detection Mean Time to Detection (MTTD)
- Goal: Lower time to resolution
 - Diagnosis Structural understanding of the system
 - Resolution How to bring the system back-up





Can outages be forecasted?



SUDDEN OUTAGES - NO



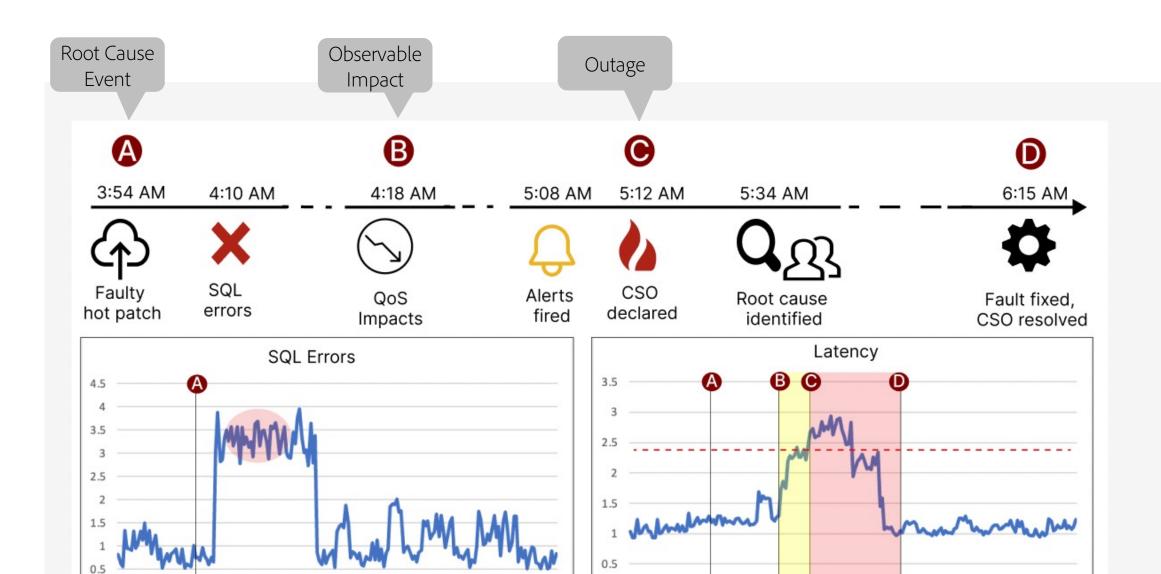
OUTAGES THAT ARE NOT CAPTURED IN DATA – NOT LIKELY



"SLOWLY" EVOLVING ISSUES – MAY BE







Outage-Watch: Early Prediction of Outages using Extreme Event Regularizer

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ESEC/FSE '23, December 3-9, 2023, San Francisco, CA, USA



Existing Work

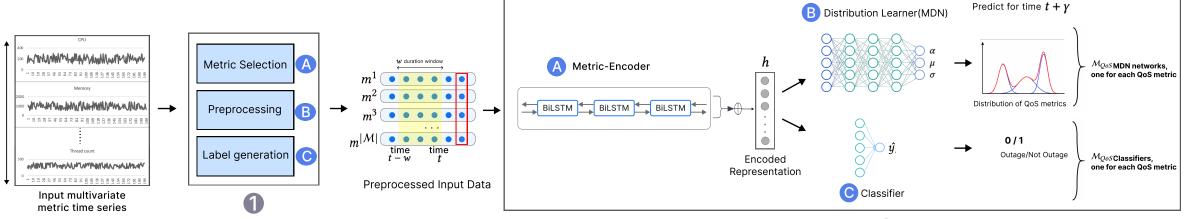
- Anomaly Detection
 - Supervised and Un-supervised
- Disk failure prediction
- Outage Forecasting
 - Unsupervised very few outages
 - Extreme event prediction
 - Extreme Value Loss "Modeling extreme events in time series prediction," Ding et al, KDD 2019
 - Outages are not well-defined
 - Thresholds might not be known



Solution

- Outage A Quality-of-service metric (QoS) crossing user-defined threshold
 - QoS Metrics: E.g. Latency, Errors, Utilization, Queue Length
- Outage Forecasting
 - $P(QoS_t > Threshold | Info_{t-1})$
- Model the forecast distribution of each QoS metric as Mixture of Normals
 - Use Mixture of Density Network (MDN) Loss
- Extreme event regularizer from Ding et al, KDD 2019











Results

Adobe

Model	Prediction Look-Ahead (γ)							
1/10 de1	5 mins	10 mins	15 mins	30 mins				
Naive Bayes	0.593	0.592	0.592	0.582				
Random Forest	0.873	0.868	0.867	0.824				
Gradient Boost	0.870	0.854	0.828	0.822				
BiLSTM+Classifier	0.909	0.914	0.930	0.927				
Outage-Watch	0.981	0.982	0.977	0.975				

Model	Precision	Recall	Reduction in MTTD				
TVIO GOI			Outage A	Outage B	Outage C		
Naive Bayes	1/14	1/3	24%	_	_		
Random Forest	1/11	1/3	0%	_	_		
Gradient Boost	2/12	2/3	0%	76%	_		
BiLSTM + Classifier	2/10	2/3	_	56%	26%		
BiLSTM + MDN	3/10	3/3	43%	76%	26%		
Outage-Watch (BCE)	3/9	3/3	54%	76%	27%		
Outage-Watch (EVL)	3/8	3/3	40%	80%	26%		

Synthetic Data

Actual Deployment

• 2 months & 3 outages



CausIL: Causal Graph for Instance Level Microservice Data

Sarthak Chakraborty¹, Shaddy Garg², Shubham Agarwal¹, Ayush Chauhan³, Shiv Saini¹

¹Adobe Research India, ²Adobe India, ³The University of Texas at Austin





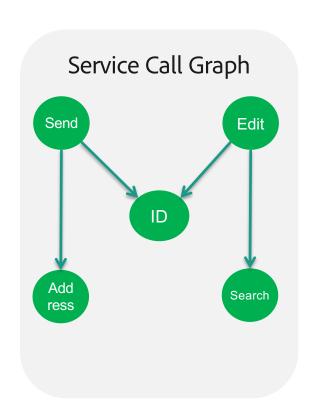


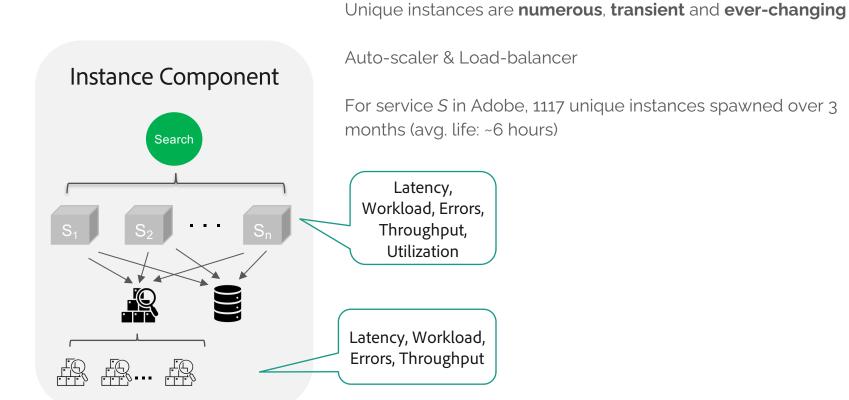
Code Link





Microservice Deployment





Multiple instances/pods of the same microservice are spawned

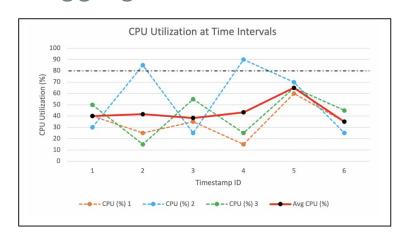


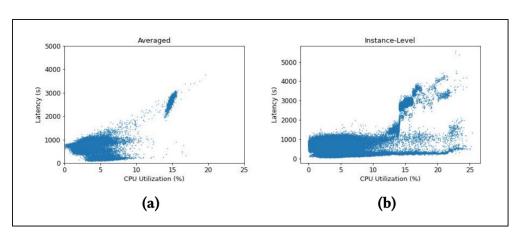
Preliminary Approaches

Aggregate the metrics

Avg-fGES

For each metric, **aggregate** the metric values across all instances for each time-step; use the aggregated value for **causal structure estimation** (fGES)





Aggregating dilutes the effect from certain instances

Changes the relationship among metrics; non-linearity not preserved



Dependencies in Microservice

CausIL, a causal graph estimation methodology that considers metric variations within instances of a service:

Can effectively model microservice deployment scenario

Implicitly models a load-balancer and an auto-scaler

Uses generic domain knowledge to improve efficiency

Scalable even on addition of a new microservice







Causal Assumptions

Workload

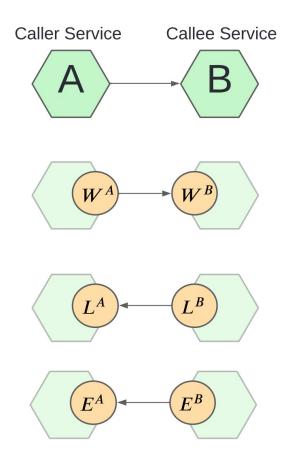
CPU Utilization

Memory Utilization

Latency

Error





Inter-Service

5 golden signals (domain expertise)

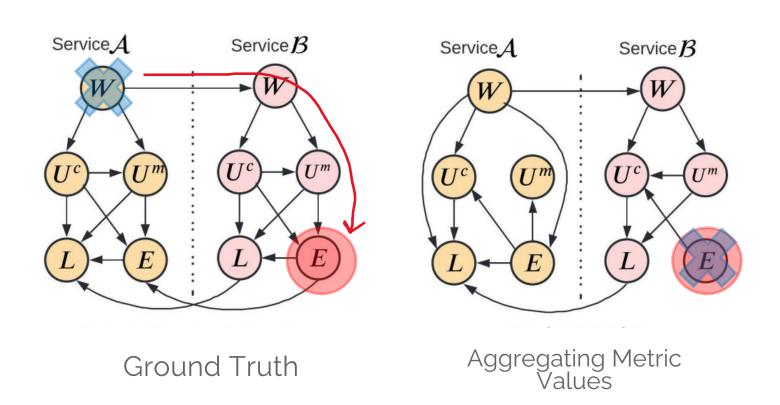


Service ${\cal B}$

Proposed Approach

Service A

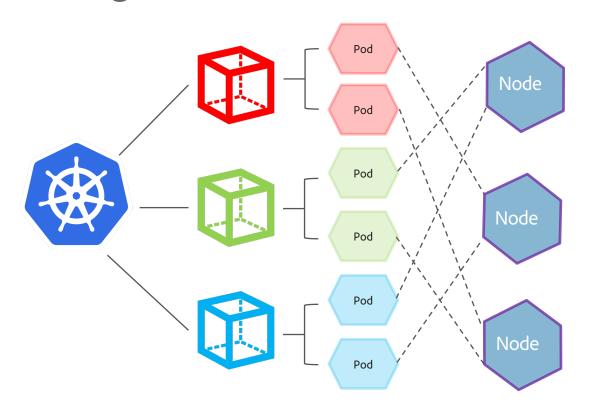
Why new technique is needed?



25



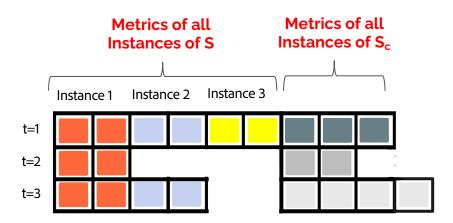
Design Motivation

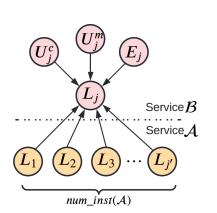


Different instances of a service are **independent** and **identical** to each other **conditioned on the load** received at the service

$$U_j|W_j \perp \!\!\! \perp U_k|W_k$$







Relevant metrics that can form a causal structure

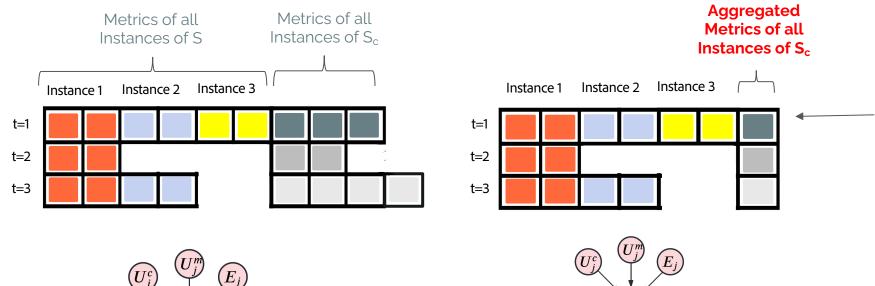
- □ Golden Metrics of all instances of S
- Workload for all instances of caller
- ☐ Latency and Error for all instances of callee microservices

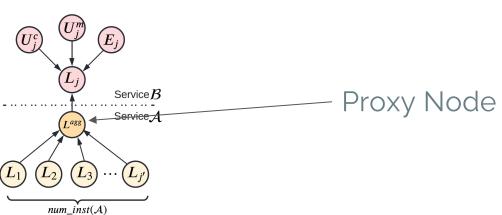


Service ${\cal B}$

Service ${\cal A}$

 $num_inst(A)$

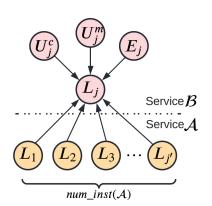


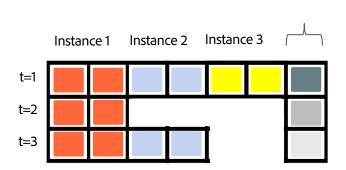


Proxy column



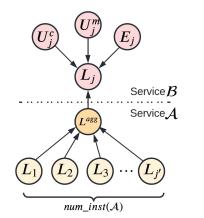




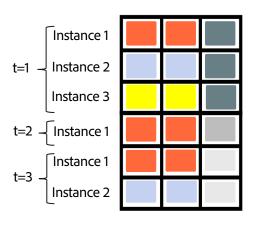


Aggregated Metrics

of all Instances of S_c

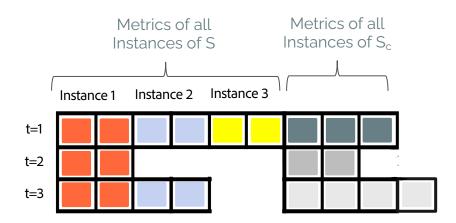


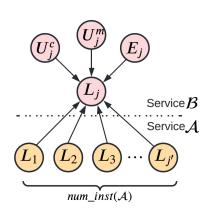
Data flattened over all instances

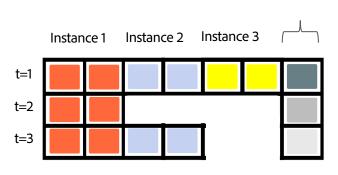


☐ Instances are identical and independent



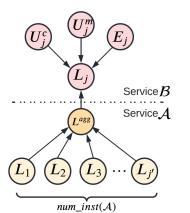




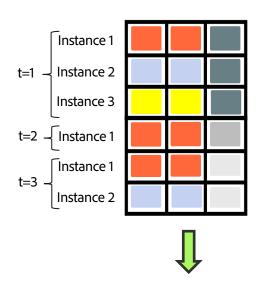


Aggregated Metrics

of all Instances of S_c

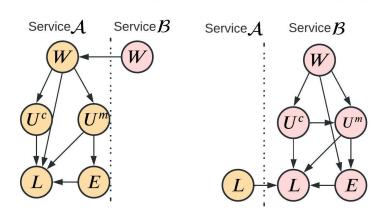


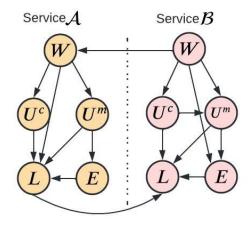
Data flattened over all instances











Causal structure estimation (fGES) of one service at a time and then merge

- Estimate a **function f** between the parent and the child metrics
- ☐ Choose the relationship that has **minimum BIC**; Form the edge

BIC-based score function

$$Score(x_{ijt}, \mathcal{P}(x_{ijt})) = -2\sum_{j,t} \log \left(L(f_i(\mathcal{P}(x_{ijt})) | x_{ijt}, \mathcal{P}(x_{ijt})) \right) + \rho k \log n_i$$



Domain Knowledge

- Captures metric semantics and generic microservice architecture knowledge
- > Create a **prohibited edge list**; edges that are not possible in a microservice architecture
- > Reduces time complexity of causal estimation

Intra-Service

- 1. No other metric within the same service affects workload
- 2. Latency does not affect resource utilization

Inter-Service

- 1. No edges across services not connected through call graph
- 2. Prohibit all edges between connected services except (a) workload in the direction of call graph,(b) latency and error in the opposite direction



Implementation Details

Datasets

Synthetic & Semi-Synthetic

10/20/40 services

Baselines

Avg-fGES & CausIL

Polynomial regression for **f** with varying degree

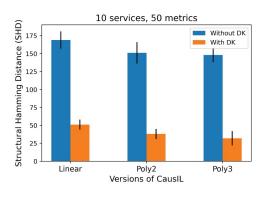
Metrics

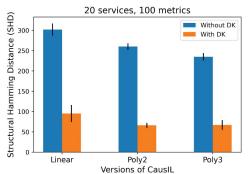
Graph Comparison Metrics

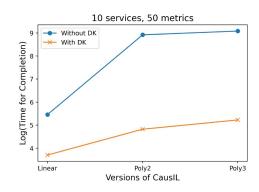
SHD, Precisions & Recall

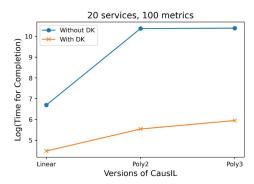


Evaluation ResultsImpact of Domain Knowledge









More than 3.5x improvement in SHD of estimated causal graph with domain knowledge

70x improvement in **computation time**

Redundant edges are not considered for comparison while estimating causal graph



Evaluation ResultsBaseline Comparison

CausIL performs better than Avg-fGES and FCI on all the datasets

Polynomial Estimation Function performs better since generated data is polynomial

# Services,	Model	\mathcal{D}^{syn}					$\mathcal{D}^{semi-syn}$								
# Metrics	Wiodei	SHD	AdjP	AdjR	AdjF	AHP	AHR	AHF	SHD	AdjP	AdjR	AdjF	AHP	AHR	AHF
<u> </u>	FCI	53	0.772	0.841	0.805	0.704	0.909	0.793	53	0.762	0.873	0.814	0.69	0.906	0.783
	Avg-fGES-Lin	54	0.794	0.854	0.822	0.686	0.864	0.765	54	0.793	0.851	0.82	0.68	0.857	0.759
10, 50	Avg-fGES-Poly2	48	0.81	0.861	0.834	0.723	0.892	0.799	50	0.807	0.845	0.825	0.713	0.883	0.789
	Avg-fGES-Poly3	46	0.837	0.839	0.837	0.747	0.893	0.814	46	0.837	0.838	0.836	0.745	0.89	0.811
	CausIL-Lin	51	0.788	0.878	0.83	0.695	0.882	0.777	53	0.788	0.874	0.829	0.684	0.868	0.765
	CausIL-Poly2	38	0.889	0.852	0.869	0.795	0.895	0.842	36	0.892	0.877	0.883	0.795	0.892	0.84
	CausIL-Poly3	32	0.909	0.878	0.891	0.823	0.905	0.862	35	0.909	0.875	0.89	0.797	0.877	0.835
	FCI	105	0.773	0.85	0.81	0.702	0.909	0.792	105	0.772	0.856	0.811	0.699	0.906	0.79
20, 100	Avg-fGES-Lin	103	0.814	0.832	0.82	0.706	0.867	0.778	104	0.813	0.827	0.818	0.709	0.872	0.782
	Avg-fGES-Poly2	95	0.823	0.872	0.847	0.716	0.87	0.786	93	0.826	0.886	0.855	0.713	0.864	0.781
	Avg-fGES-Poly3	88	0.845	0.867	0.857	0.74	0.876	0.802	85	0.846	0.871	0.836	0.782	0.869	0.798
	CausIL-Lin	95	0.812	0.856	0.832	0.728	0.897	0.803	100	0.809	0.836	0.82	0.722	0.892	0.797
Г	CausIL-Poly2	66	0.908	0.895	0.901	0.801	0.883	0.84	68	0.907	0.892	0.899	0.795	0.876	0.833
	CausIL-Poly3	67	0.913	0.881	0.896	0.807	0.884	0.844	72	0.911	0.859	0.884	0.804	0.882	0.841
	FCI	204	0.792	0.814	0.803	0.719	0.907	0.803	206	0.781	0.802	0.791	0.706	0.904	0.793
	Avg-fGES-Lin	203	0.837	0.78	0.807	0.742	0.886	0.808	206	0.837	0.778	0.806	0.737	0.88	0.802
40, 200	Avg-fGES-Poly2	197	0.853	0.782	0.815	0.749	0.879	0.809	200	0.852	0.779	0.813	0.746	0.876	0.806
	Avg-fGES-Poly3	204	0.862	0.741	0.795	0.763	0.886	0.82	203	0.862	0.746	0.799	0.759	0.882	0.816
	CausIL-Lin	186	0.835	0.811	0.824	0.759	0.897	0.827	188	0.833	0.811	0.822	0.755	0.905	0.823
Γ	CausIL-Poly2	152	0.919	0.828	0.871	0.825	0.899	0.86	155	0.92	0.817	0.864	0.809	0.879	0.843
	CausIL-Poly3	160	0.922	0.783	0.846	0.83	0.909	0.863	162	0.922	0.784	0.847	0.821	0.89	0.854

Table 1: Comparison of CausIL against the baselines for all types of datasets.

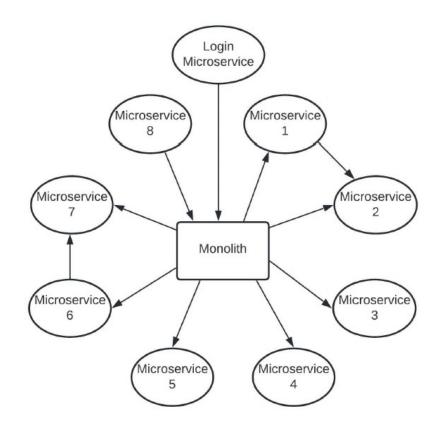


Evaluation Results

Real Data

- > Data collected for a span of 2 months with 5 min granularity
- > Ground Truth Causal Graph based on the causal assumptions

Model	SHD	AdjP	AdjR	AdjF	AHP	AHR	AHF
FCI	59	0.756	0.796	0.775	0.697	0.922	0.794
Avg-fGES-Lin	52	0.829	0.858	0.843	0.692	0.835	0.757
Avg-fGES-Poly2	53	0.823	0.823	0.823	0.708	0.86	0.777
Avg-fGES-Poly3	51	0.852	0.814	0.833	0.722	0.848	0.78
CausIL-Lin	50	0.807	0.814	0.81	0.737	0.913	0.816
CausIL-Poly2	40	0.818	0.876	0.846	0.785	0.96	0.864
CausIL-Poly3	46	0.824	0.867	0.845	0.739	0.898	0.811





Conclusion

- Causal Structure Estimation for microservices when multiple instances of a microservice are deployed
 - Instances are dynamic and transient in nature
- Domain Knowledge improves the performance as well as computation complexity
 - Domain Knowledge generic to any microservice architecture
 - Written as general rules
- Estimates causal relationship one service at a time
 - Scales linearly on adding a new service
 - Each service takes 12-13s with standard deviation of 1.09s on average

ESRO: Experience Assisted Service Reliability against Outages

Sarthak Chakraborty^{†*}, Shubham Agarwal[‡], Shaddy Garg[§], Abhimanyu Sethia^{¶*}, Udit Narayan Pandey^{¶*}, Videh Aggarwal^{¶*}, Shiv Saini[‡]

[†]University of Illinois Urbana-Champaign, USA, [‡]Adobe Research, India, [§]Adobe, India, [¶]Indian Institute of Technology Kanpur, India

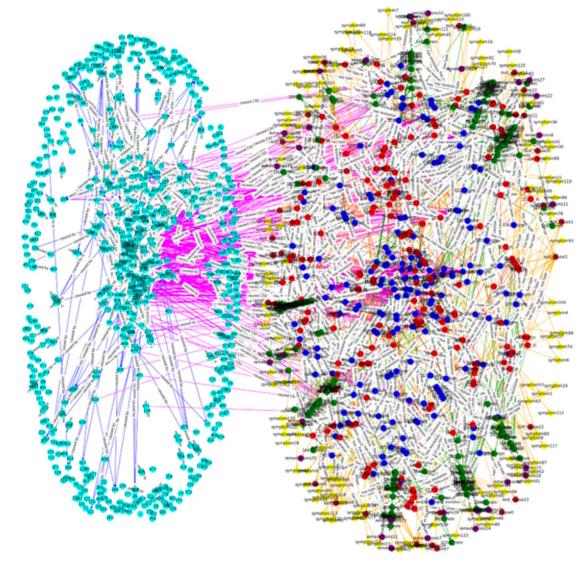
sc134@illinois.edu, shagarw@adobe.com, shadgarg@adobe.com, abhimanyusethia12@gmail.com, udit.pusp@gmail.com, videh1aggarwal@gmail.com, shsaini@adobe.com

ASE '23, September 11-15, 2023, Luxembourg

Causal graph Knowledge Graph

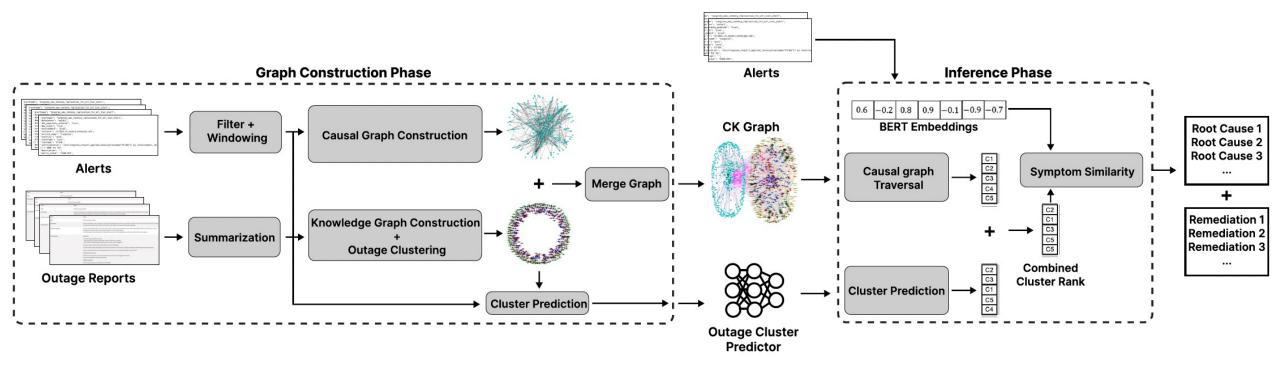
Metric Alerts

- Real-time
- Difficult to interpret



Incident Reports

- *Stale*, but
- Semantically rich



	Metric	IS	GCN	Clust	% Gain
Root Cause	Rouge-1	0.207	0.176	0.242	27.2%
	Rouge-L	0.197	0.165	0.227	26.4%
Remediation	Rouge-1	0.157	0.162	0.219	37.3%
	Rouge-L	0.143	0.147	0.205	41.4%

% Gain over two baselines



Questions?

Research Areas

- ML for System Reliability and Efficiency
- User Modelling for Marketing Decisions
- Multi-modal Content Generation
- Document Understanding

ML System & User Modeling

- ML Training and Inference Optimization
- Query, Compute, Storage Optimization
- Approximate Computing
- Causal Inference
- Active Learning

- Anomaly Detection
- Forecasting
- Segmentation
- Data Summarization
- NL2SQL



PROCESSING SYSTEMS











MLSys

Selected Papers: Causal Understanding of Complex Systems

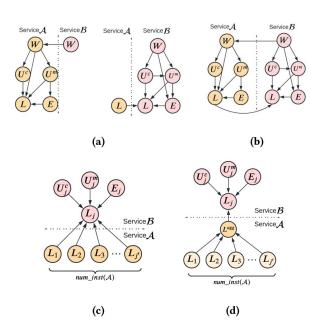


Figure 5: (a) shows an example estimated causal graph for individual services \mathcal{A} and \mathcal{B} where \mathcal{B} calls \mathcal{A} . (b) shows the merged causal graph with error and workload merged. Figure (c) and (d) shows the parent metrics for latency of instance j of \mathcal{A} . In (c) latency of \mathcal{B} depends on metrics of \mathcal{B} and latencies of all instances of \mathcal{A} . In (d) an aggregated latency node composed from the latencies of all instances of \mathcal{A} is constructed, acting as a latent node.

Causil: Causal Graph for Instance Level Microservice Data. <u>WWW 2023</u>: 2905-2915

Root Cause Discovery (RCD) Algorithm

- 1. Hierarchical: Split the data into small subsets and find candidate targets.
- 2. Localized: Only find the interventional targets.

Theorem: Given access to a perfect conditional independence oracle, and under the causal sufficiency, and the extended faithfulness assumptions RCD returns the true root cause variables.

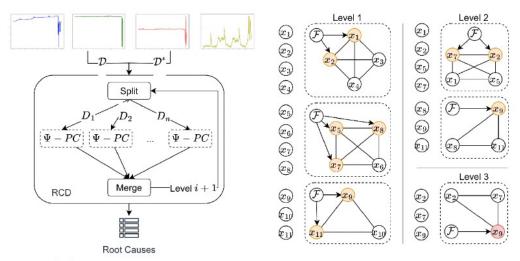


Figure 3. RCD (left) follows the divide-and-conquer approach. It first splits the data and finds the interventional targets from each subset. In the second phase, it combines the candidate root causes of all the subsets and performs the same steps recursively. The example (right) shows an execution of RCD with 11 nodes. The orange nodes are potential root causes that are carried to the next level for further processing and the red node (x_9) is the eventual root cause.

Root Cause Analysis of Failures in Microservices through Causal Discovery. NeurIPS 2022

Selected Papers: Outage Prediction and Diagnosis

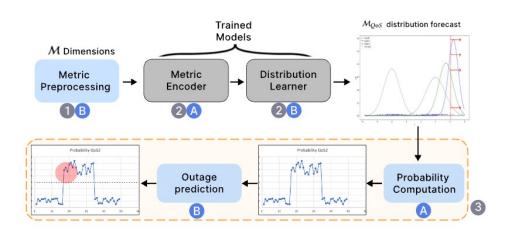


Figure 5: Tasks performed during inference time to predict potential outages from the predicted distribution

Outage-Watch: Early prediction of outages using extreme event regularizer. ESEC/FSE 2023

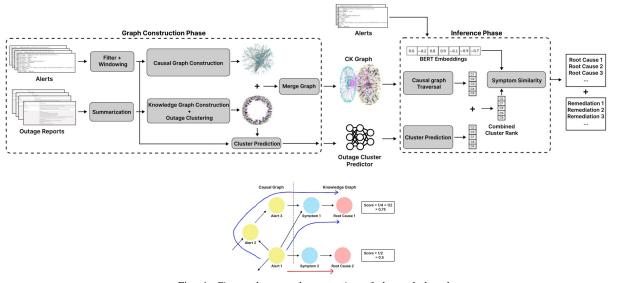
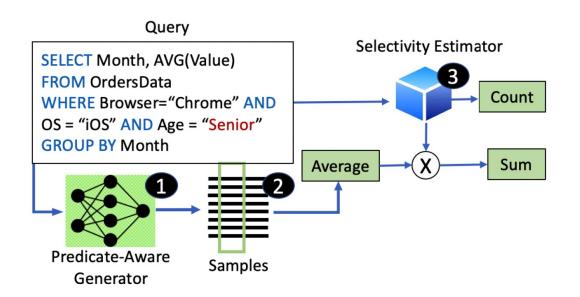
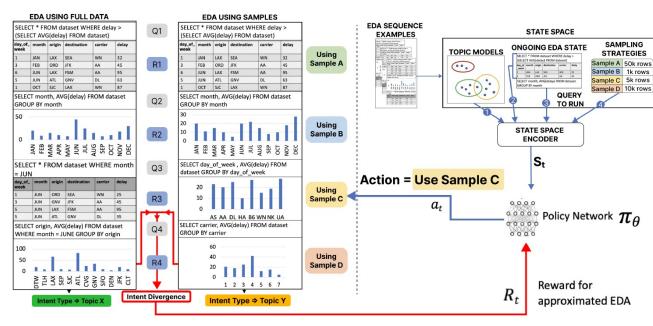


Fig. 4: Figure shows a demonstration of the path based inference approach, where Alert 1 is fired during an outage. The inference method reaches two root causes Root Cause 1 (RC1) and Root Cause 2 (RC2) from Alert 1. There is only one 2-length path to RC2 from Alert 1, while there are two paths to RC1, a 2-length path and a 4-length path. Hence, the score for RC1 is 0.75 while the score for RC2 is 0.5.

ESRO: Experience Assisted System Reliability against Outages. ASE 2023

Selected Papers: Approximations and ML in Big-Data Processing





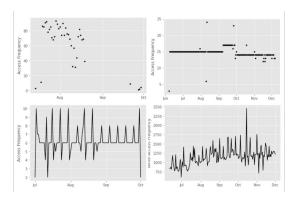
Conditional Generative Model Based Predicate-Aware Query Approximation. AAAI 2022: 8259-8266

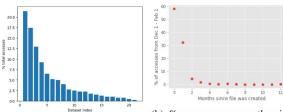
Reinforced Approximate Exploratory Data Analysis. AAAI 2023: 7660-7669

Selected Papers: Storage Cost Optimization

TABLE I: Cost and latency numbers for Azure [8].

22.50000	Premium	Hot	Cool	Archive
Storage cost cents/GB (first 50 TB)	15	2.08	1.52	0.099
Read cost (cents, every 4 MB per 10k operations)	0.182	0.52	1.3	650
Time to first byte	Single digit ms	ms	ms	Hours





(a) % accesses vs dataset index file was created (b) % accesses vs months since

Fig. 1: Enterprise Data access patterns

IV. OPTASSIGN: OPTIMIZING OVERALL COSTS

$$\min \sum_{n=1}^{N} \sum_{k=1}^{K} \sum_{\ell=1}^{L} \left[\left(\alpha \ C_{\ell}^{s} + \gamma \Delta_{L(P_{\ell}),\ell} \right) \ \frac{Sp(P_{n})}{R_{n}^{k}} \right]$$

$$+ \beta \rho(P_{n}) \left(C^{c} \ D_{n}^{k} + C_{\ell}^{r} \frac{Sp(P_{n})}{R_{n}^{k}} \right) \left[x_{n,\ell,k} \right]$$

$$\text{s.t.} \sum_{\ell=1}^{L} \sum_{k=1}^{K} x_{n,\ell,k} = 1, \forall n \in [N]$$

$$\sum_{n=1}^{N} \sum_{k=1}^{L} \frac{Sp(P_{n})}{R_{n}^{k}} x_{n,\ell,k} \leq S_{\ell}, \forall \ell \in [L]$$

$$\sum_{\ell=1}^{L} \sum_{k=1}^{K} \left(D_{n}^{k} + B_{\ell} \right) x_{n,\ell,k} \leq T(P_{n}), n \in [N]$$

$$x_{n,\ell,k} \in \{0,1\} \ \forall n \in [N], \ \ell \in [L], \ k \in [K]$$

$$x_{n,\ell,k} = 0 \ \forall n \in [I], \ \ell \in [L], \forall k \neq K(P_{n})$$

TABLE II: % cost benefits for data across 4 customers.

	Total Size (PB)	% Cost Benefit		
	Iotal Size (FB)	2 mos	6 mos	
Customer A	0.56	10.59	61.6	
Customer B	0.45	8	53.72	
Customer C	0.053	11.58	83.69	
Customer D	0.085	9.93	49.6	

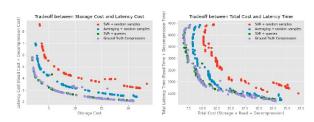
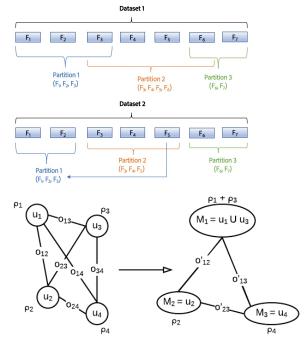


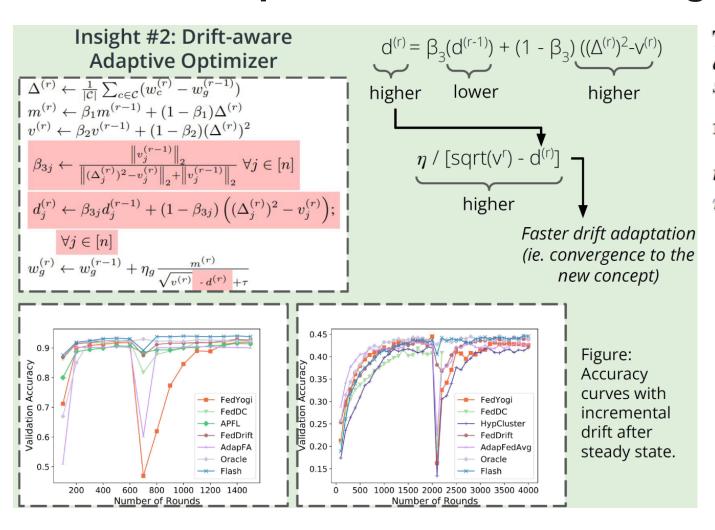
Fig. 5: Left: Latency Cost vs Storage Cost, Right: Total Cost vs Latency Time. Different tradeoff curves correspond to different compression predictors used.

VI. DATAPART: ACCESS AWARE DATA PARTITIONING



Towards Optimizing Storage Costs on the Cloud. ICDE 2023

Selected Papers: Federated Learning

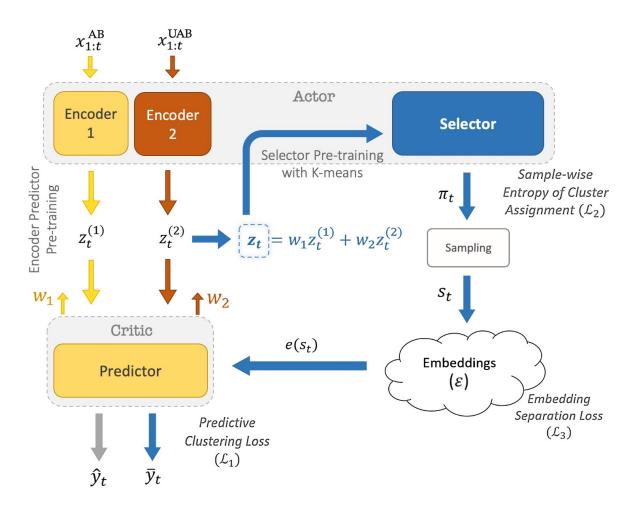


Theorem 4.2 (Convergence of FLASH). Let assumptions C.1 to C.4 hold. Suppose the server and client learning rates satisfy $\eta_{\ell} \leq \min\left[\left(\frac{|\mathcal{C}|}{30L^2E}\right)^{\frac{1}{2}}, \left(\frac{\tau}{6(B^2-1)\left[G(\beta_2+\sqrt{\beta_2})+L\eta_g\right]}\right)\right]$. Then the iterates of Algorithm 1 for $\eta_{\ell} = \Theta(1/L\sqrt{E})$, $\eta_g = \Theta(1/\sqrt{R})$, and $\tau = G/L$ for FLASH satisfy

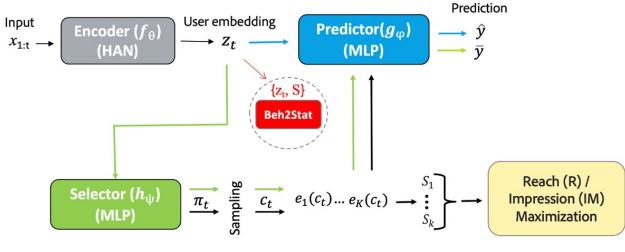
$$\min_{0 \le r \le R} \mathbb{E} \left\| \nabla f(w_g^{(r)}) \right\|^2 \le \mathcal{O} \left(\frac{f(w_g^{(0)}) - \mathbb{E}_r[f(w_g^{(R)})]}{\sqrt{ER}} + \frac{G}{\sqrt{ER}|\mathcal{C}|} (\sigma_\ell^2 + 6E\sigma_g^2) + \frac{6L\sigma_\ell^2}{RG^2|\mathcal{C}|} + \frac{6L}{R} \right)$$

Flash: Concept Drift Adaptation in Federated Learning. ICML 2023

Selected Papers: User Modeling



Joint Optimization of User Segmentation and Channel Delivery under Budget Constraint

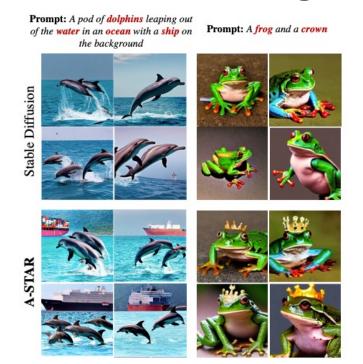


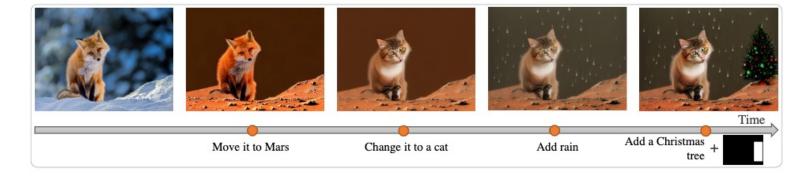
The Role of Unattributed Behavior Logs in Predictive User Segmentation, <u>CIKM 2023</u>

Delivery Optimized Discovery in Behavioral User Segmentation under Budget Constraint, <u>CIKM 2023</u>

Multimodal Content Generation

Constrained Image Generation



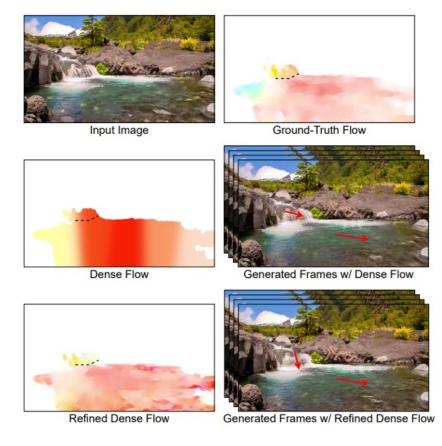


Multi-concept Generation [1]

Iterative Generation

1. Aishwarya Agarwal, Srikrishna Karanam, Joseph KJ, Apoorv Saxena, Koustava Goswami, and Balaji Vasan Srinivasan, A-STAR: Test-time Attention Segregation anad Retention for Text-to-image Synthesis, ICCV 2023

Cinemagraph Generation



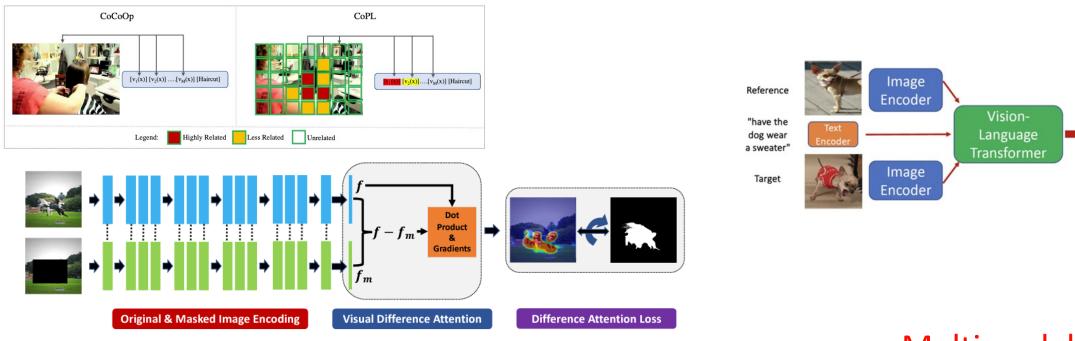


Clothing Animation [2]

Fluid Animation [1]

- 1. Aniruddha Mahapatra and Kuldeep Kulkarni. "Controllable animation of fluid elements in still images." CVPR 2022.
- 2. Hugo Bertiche, Niloy J. Mitra, Kuldeep Kulkarni, Chun-Hao Paul Huang, Tuanfeng Y. Wang, Meysam Madadi, Sergio Escalera and Duygu Ceylan, "Blowing in the Wind: CycleNet for Human Cinemagraphs from Still Images", CVPR 2023

Multimodal Representation & Grounding



Multimodal Representation [1,2]

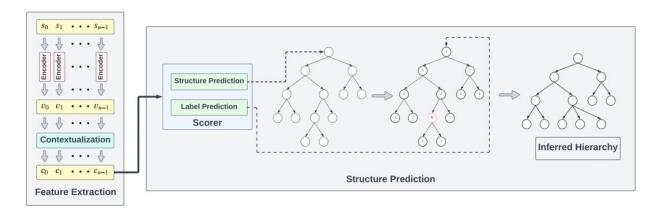
Multimodal Grounding [3]

Attention

1. Aishwarya Agarwal, Srikrishna Karanam, and Balaji Vasan Srinivasan, Learning with Difference Attention for Visually Grounded Self-supervised Representations, arXiv 2023, under review

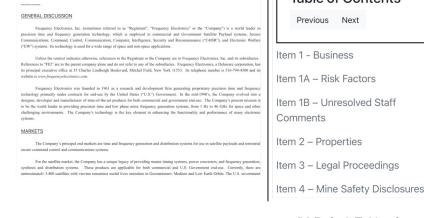
Natural Language Processing

LLMs for Document Understanding & Consumption



Document Navigation [2]

Document Segmentation



(a) Input Document

(b) Default Table of Contents

Table of Contents

Previous Next

ading As: Business Partners Read the document normally Read about procedures, compensations and share ownership Read about business overview, risks, and analysis. Investors and Lenders Read about business overview, legal and financial proceeding Read about business overview, and properties and share capi Advisory and Regulatory Firms Read about business overview and risks, legal and financial p

(c) DynamicToC Personas

(d) DynamicToC Table of Contents

Table of Contents

Previous Next

Item 3 - Legal Proceedings

Item 4 - Mine Safety Disclosures

stock? Do they have an expiration date?

Item 7 - Management Discussion

Item 6 - Consolidated Financial

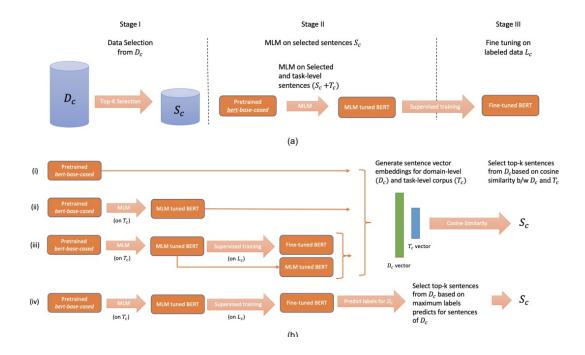
Item 2 - Properties

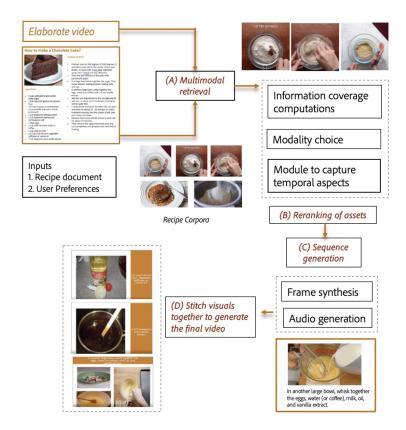
Item 5 - Market

STOCK BUYBACK PROGRAM How do companies buy back their own

- Inderjeet Nair, Aparna Garimella, Balaji Vasan Srinivasan, Natwar Modani, Niyati Chhaya, Srikrishna Karanam, Sumit Shekhar; A Neural CRFbased Hierarchical Approach for Linear Text Segmentation; EACL 2023
- Maheshwari, Himanshu, Nethraa Sivakumar, Shelly Jain, Tanvi Karandikar, Vinay Aggarwal, Navita Goyal, and Sumit Shekhar. "DYNAMICTOC: Persona-based Table of Contents for Consumption of Long Documents." NAACL 2022.

Document Transformations





Cross Modal Transformation [WACV 2023]