





Industrial Research What to expect after graduate school

19th Annual Chemical Engineering GSO Purdue University August 19, 2010



WORKING TO REDUCE OUR ENVIRONMENTAL FOOTPRINT

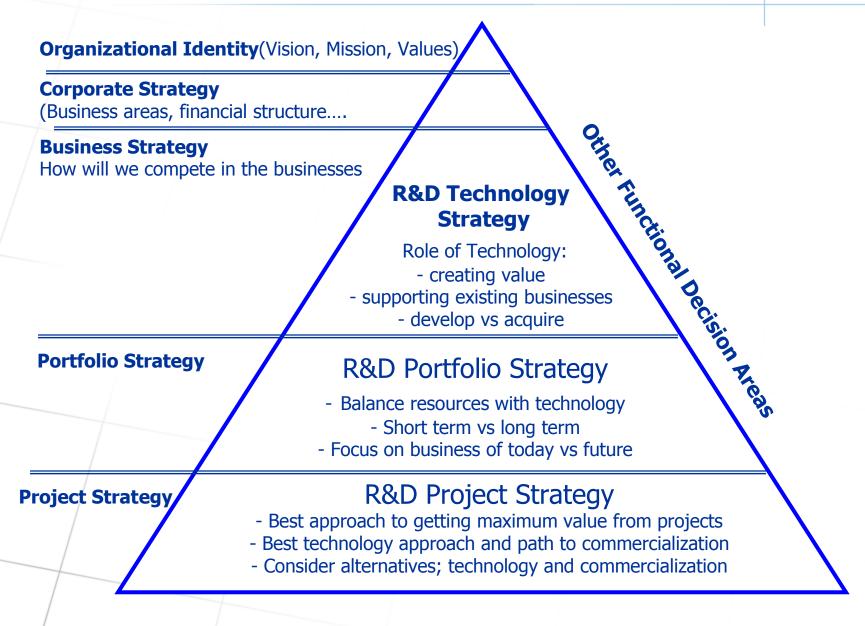


Air Liquide

- R&D at Air Liquide
- How do you allocate resources to R&D?
- Challenges facing Corporate R&D labs
- The transition from Graduate School

Strategic Decision Hierarchy





World leader in gases for industry, health and the environment

- Total revenue 2009 : \$ 16 billion
- Over 1 million customers in 75 countries

43 000 employees

36% of Air Liquide's revenue comes from gas applications which preserve life and the environment

60% of Air Liquide's R&D budget devoted to developing technologies designed to preserve the environment (energy savings, cleaner production, future energy development) and life Innovation budget \$290 *million*

The Group's Origin





Innovation

1902 - Georges Claude and Paul Delorme

- New process for oxygen production (10 times more energy efficient)
- Now world leader in gases for industry, health and the environment

Industry, Health & Environment

Industrial Customers (€4.2 bn)

Bulk & cylinders deliveries















Large Industries (€3.3 bn)

Healthcare (€1.8 bn)

Medical gases & equipment (hospitals)

Serving a wide variety of customers

Large dedicated plants at customer sites

- Homecare
- Hygiene applications

Electronics (€1 bn)

- Smaller dedicated plants at customer sites
- Specialty gases, equipment, services

Engineering – Welding & Cutting - others (€1.7 bn)
Design & build production plants (O2, N2, H2, CO
W&C : processes, equipment & consumables







The strength of diversity



Materials & Energy

Automotive & Manufacturing

Technology & Research

Craftmen & Networks

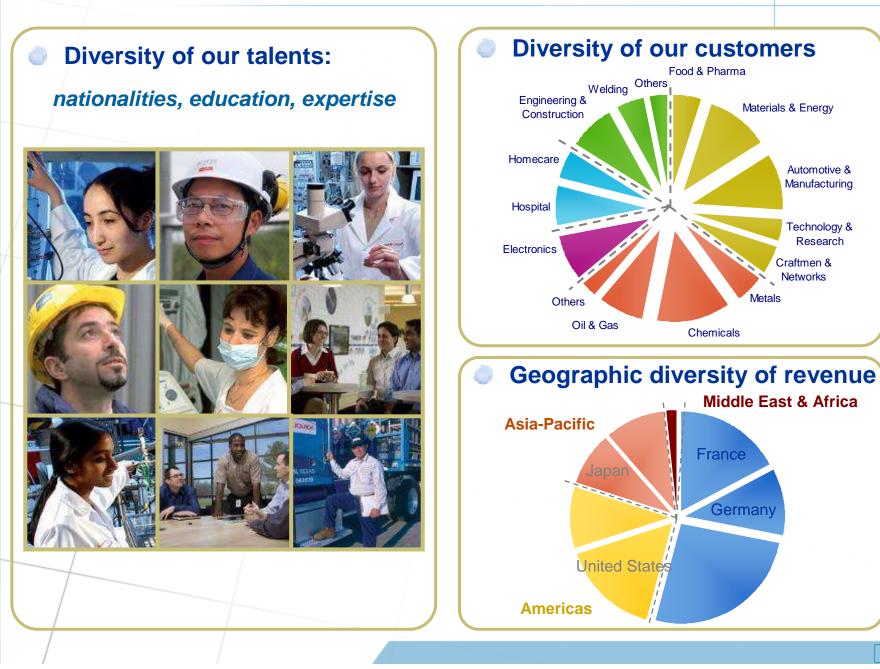
Metals

Middle East & Africa

Chemicals

France

Germany



At the heart of the most important challenges facing the planet



Our ambition:

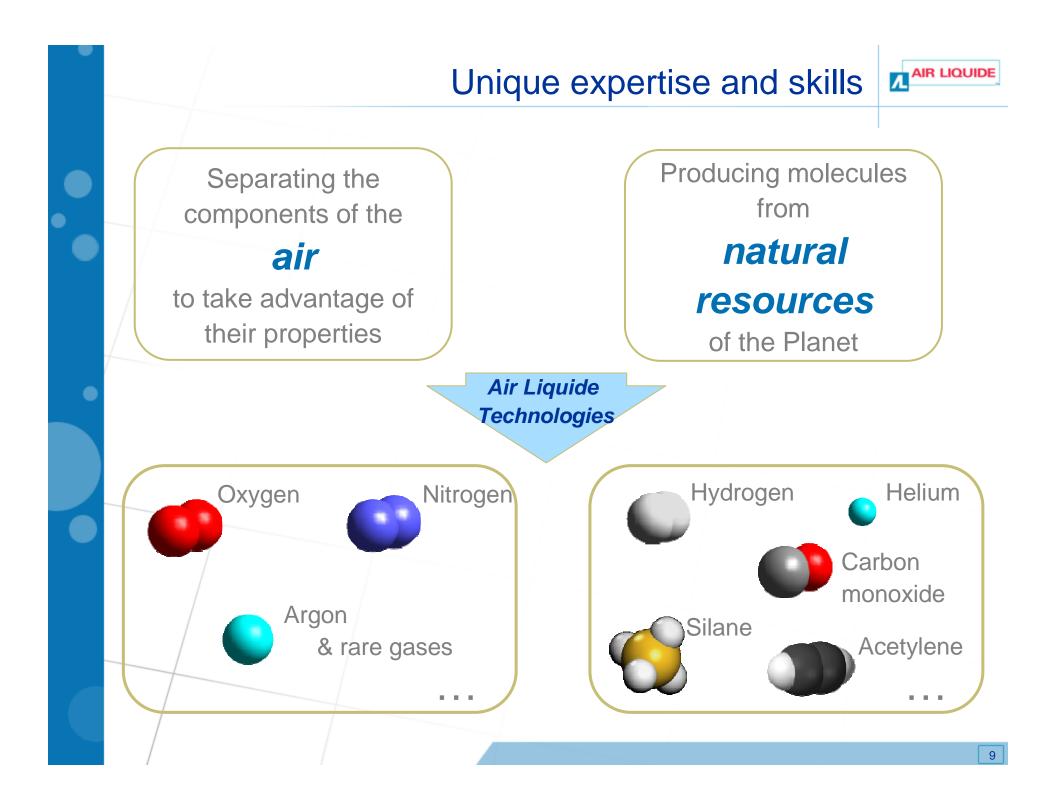
To be the recognized leader in gases for industry, health and the environment.

Our vision:

Our activities **lie at the heart of the** most important challenges facing the planet. **To meet these challenges, Air Liquide develops** innovative technologies **and** sustainable solutions, optimizing the use of air and the planet's natural resources, enabling progress and preserving life.

Our mission:

Anticipate the challenges facing our current and future markets worldwide and deliver sustainable progress for our customers, employees and shareholders, thanks to innovation, know-how and performance over the long term.

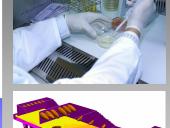


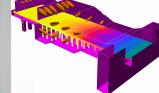
Customer focus: drives innovation





Molecule provider Technology provider







In depth knowledge of customer's process Creating added-value for our customers by proactively proposing solutions



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R&D at Air Liquide

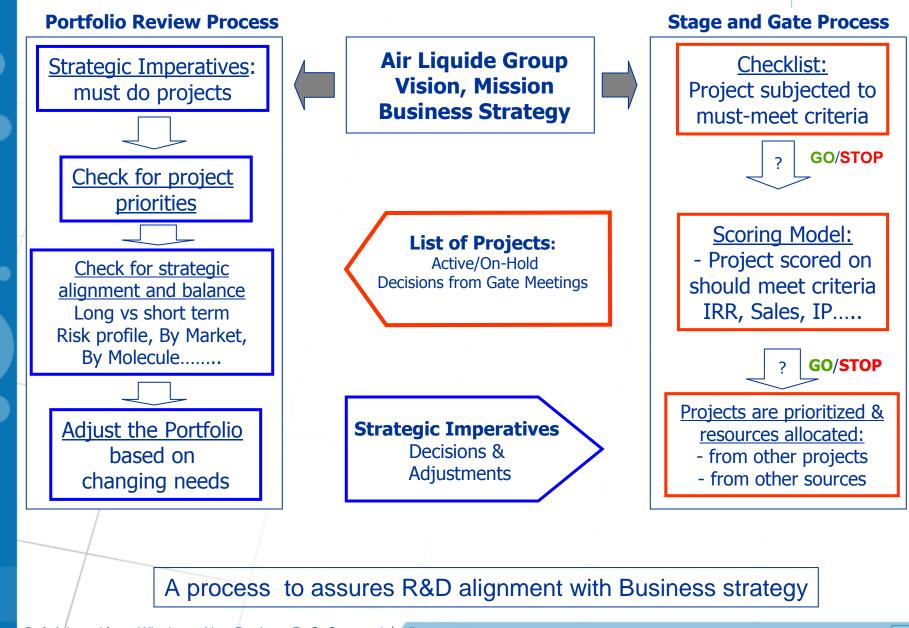
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Portfolio Management Process





Ref: Adapted from Winning at New Products, R. G. Cooper, 3rd editon

R&D Resource Allocation



By type of Project

- Breakthrough
- New Markets
- Extension and Renewal
- Technical Consulting and Expertise
- Development of Technology Road Maps

By Molecule

N₂, O₂, H₂, CO₂, CO, He, Xe, He, Ar....

By World Business Line

- Industrial Merchant
- Large Industries
- Electronics
- Healthcare
- Advanced Technologies

Building and Maintaining Competencies

- Studies
 - Academic partnerships
 - Safety, Sustainability initiatives

Resource allocation is managed on a yearly cycle

Criteria for Project Selection



Customer need Alignment with Business Strategy and Mid Term **Objectives Business model fit** Project risk assessment • Financial and Safety Patentability World Business MARKETS Lines **Financial** Feasibility 📥 À Development 📥 R&D Transfer Sales potential Capital requirements **OPERATIONS** Partners. Customers IRR 3 step stage and gate process Profitability Resources Funding opportunities

Over 60% of R&D resources are allocated to sustainability initiatives



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Challenges facing Corporate R&D labs



Speed of innovation in a global, networked world

Commercialization of technologies
How to create, deliver and capture value

Increased accountability for performance and spending

Career development and advancement

Need for open innovation – borderless innovation
 Small companies, Universities, Labs, Independent inventors

Attracting and retaining talent

Changing competitive landscape

A technology platform for anesthesia



- Delivering a dual gas delivery system:
 - N₂O (Classical anesthesia)
 - Xenon
 - With minimal gas usage
 - Significantly improved recovery after surgery

CIMIT® Center for Integration of Medicine & Innovative Technology

To improve patient care by <u>facilitating collaboration among</u> <u>scientists, engineers and clinicians</u> to catalyze the discovery, development and implementation of innovative technologies, emphasizing minimally invasive approaches

Market approval LENOXe – June 2007 in 12 European countries





Anesthesia workstation administering N₂O and Xenon

AIR LIQUIDE

Preparing for hydrogen energy



Technology Bricks



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H₂ production



Storage



Risk management and safety









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Collaboration with over 25 partners, in 14 countries



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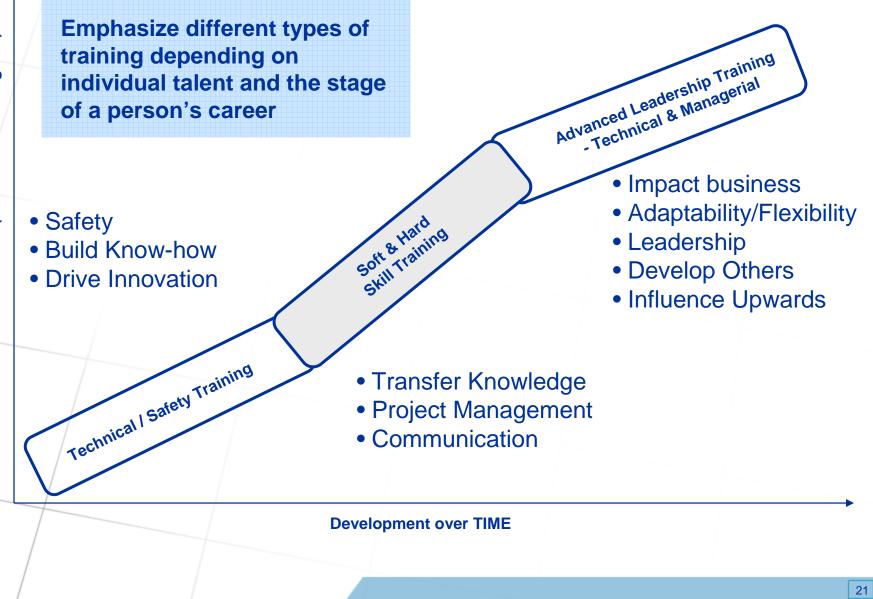


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AIR LIQUIDE **Training and Competency Development** ۸L

Career ADVANCEMENT (Technical or Managerial)



Training and Competency Development

Address all aspects of the employee development continuum

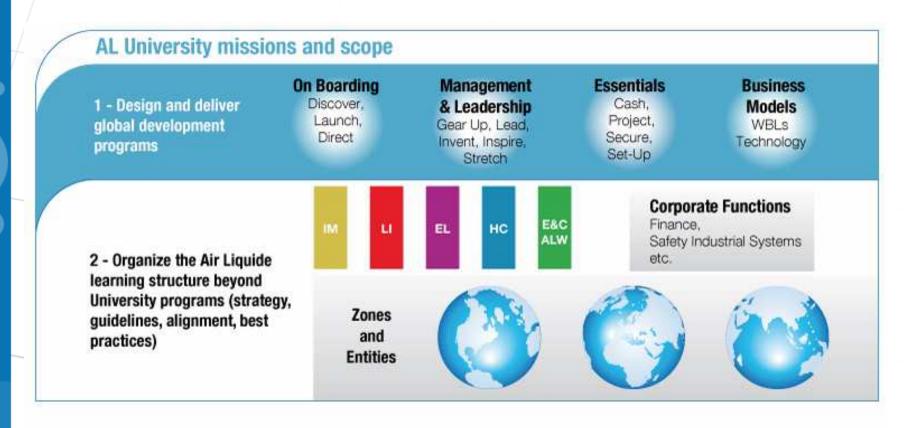


People Management

Training and competency development planning

Air Liquide University

Scope: The University supports the Group's strategic initiatives and promotes the Group's culture. The University helps people connect, learn and share knowledge across activities and geographies to ensure sustainable leadership for the Group.



People Management

Training and competency development planning Example: International Talent Development Programs



STRETCH

This yearly 2 week course is an intensive international development program designed and managed by Air Liquide University in partnership with the London Business School (LBS),

STRETCH is designed for 36 recognized young Air Liquide Group International High Potentials in order to enhance their skills and competencies to handle successfully current and future Air Liquide's challenges

Objectives

The objectives of this program, focused on industry dynamics, strategy, people leadership, decision making and financial management in an international context, are to:

- Build participants' skills in the areas of strategy, finance, marketing
- Enhance their leadership ability
- Provide networking and team building opportunities in a multi-national and multi-functional Group
- Give participants opportunities to meet Air Liquide Executives and discuss Air Liquide Group strategies in an open forum
- Acknowledge past performance of International High Potential employees to reinforce their sense of belonging to Air Liquide
- Stretch participant and apply the program key messages through case studies and business simulation

People Management

INVENT

Training and competency development planning

Example: International Talent Development Programs

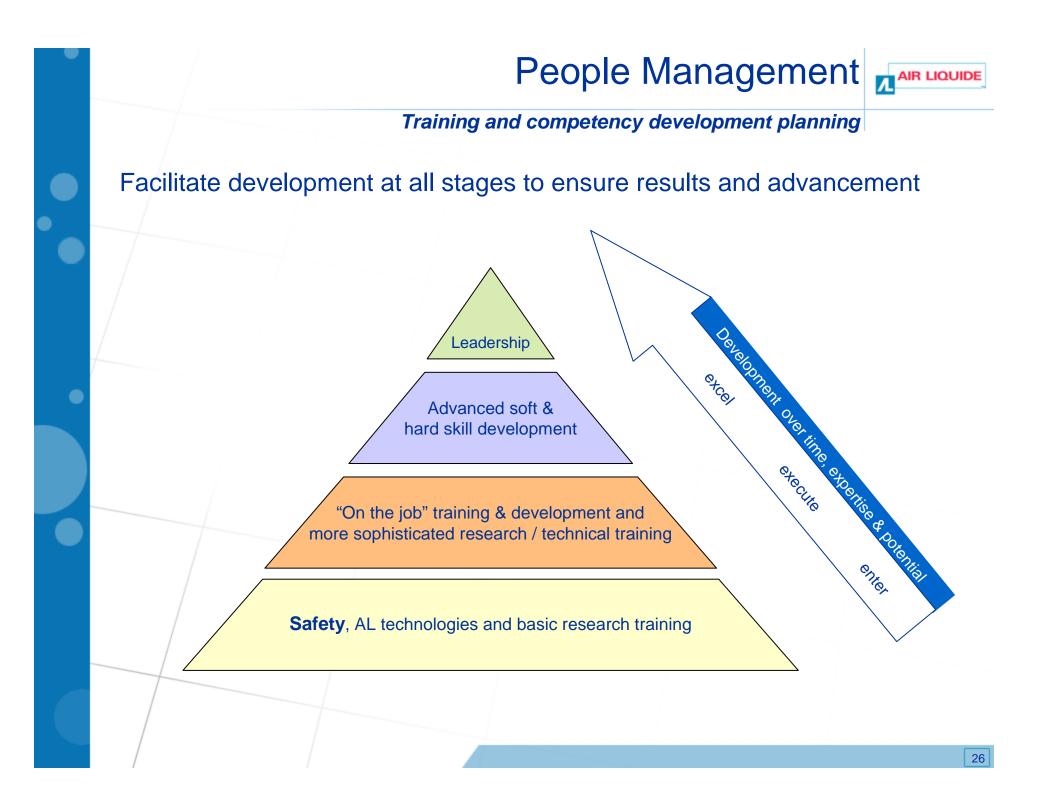


This yearly 6 day course program for Air Liquide International Experts and Air Liquide International Senior Experts has been developed and managed by Air Liquide University in partnership with the Massachusetts Institute of Technology (MIT) Engineering school and Sloan School of Management, as part of the Technical Career Ladder development program.

Objectives

The objectives of INVENT are to develop International Experts into "agents of change" for the growth of the Group, and specifically to:

- Develop critical skills in the areas of innovation management, communication, including: persuasion and influence, creating the business case, cross-cultural communication, knowledge transfer, other transversal skills that are key to their success
- Build a network among technical experts across different fields of expertise and business lines
- Provide an opportunity for technical experts to interact with senior management
- Build an on-going learning community with the faculty and university research labs
- Engage technical experts and managers to become agents of change







The "Hygiene Factor"

Safety, integrity, honesty, technical competence

Most ideas fail for non-technical reasons

Complex problems need multi-disciplinary solutions

Listening skills and open to learning

Communication

- Ability to position a technical problem as a business opportunity
- Effective business writing

Ability to communicate across levels in the organization Across cultures



Thank You

